



Dear Bill,

Thank you for participating in the USFS Conference & Trade Show. I found your seminar to be incredibly engaging and am certain that the best practices, experiences, and life lessons that you shared will impact our franchisees and their properties. You are an incredible peak performance coach and it is with keen enthusiasm that I aspire our paths will cross again in the near future.

With appreciation, Kristi

Kristi A. Gacke
Director, Regional Sales
Hawthorn Suites
A Global Hyatt Affiliate
13 Corporate Square, Suite 250
Atlanta, Georgia 30329
Tel: 402/61-Hotel
Fax: 402/614-6835
Mobile: 402/880-6893
Email: kristi.gacke@usfsi.com